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## TBS, Kuala Lumpur > Bandar Penawar , Bandar Penawar

**Booking Reference No: RBT867397927241** 

redBus Ticket ID: MYU6X35573569

Friday, June 13, 2025, 10:00

Terminal Ticket Number: RBT867397927241 TRIP DETAILS LA Holidays Travel and Tours Sdn Bhd 10:00 @ TBS (Terminal Bersepadu Selatan) Counter A/D/E/F/G/H, Bandar Tasik Selatan TBS link bridge, Bandar Tasek Selatan, 57100 Executive(2+1) Kuala Lumpur, Federal Territory of Kuala Lumpur, Malaysia Departure Time Phone PROTECTION DETAILS TRAVEL PROTECTION DETAILS Qoala MYR 1 Details regarding your Travel Protection will be sent by Qoala **BOARDING/DROPPING** TBS TBS (Terminal Bersepadu Selatan) 60 123895689, 60 17397 6099 Counter A/D/E/F/G/H, Bandar Tasik Selat an TBS link bridge, Bandar Tasek Selatan, 57100 Kuala Lumpur, Federal Territory of Kuala Lumpur, Malaysia Boarding Point View on map **Boarding Address** Phone Bandar Penawar Terminal Bas dan Teksi Bandar Penawar. 60 12-389 5689 Jalan Dato Onn, Bandar Penawar, 81930 Bandar Penawar, Johor, Malaysia **Dropping Point Dropping Address** Phone TRAVELLER DETAILS HAZMAH 24 Age 24 Seat **CONTACT DETAILS** 

Email: hazmah1106@gmail.com

Mobile: 60179343104

Total Amount : MYR 60.5



**Refund Guarantee** 

Get 90% refund on base fare, if you cancel up to 2 hours before departure.

## **Important Information**

- Stated arrival time is estimation only, the exact arrival time will depend on the traffic condition and other external factors.
- This ticket is covered under Refund Guarantee. Cancel anytime up to 2 hours before departure to get 90% refund.

Terms and Conditions

1. redBus is only a bus ticket marketplace/agent and does not operate bus services on its own. It merely connects users with bus operators.

You will receive your boarding pass on email at least 2 hours before the departure time

## redBus' responsibilities include:

(1) Issuing a valid ticket/voucher (a ticket/voucher that will be accepted by the bus operator)

Please see below the Reschedule policy applicable on your ticket

	Reschedule time	Charges
	Date change allowed till 12 Jun 2025 10:00:00 AM	0

- (4) Note: Partial cancellation is not allowed for this Ticket redBus' responsibilities do NOT include:
- (1) The bus operator's bus not departing / reaching on time
- (2) Maintaining the quality of buses, staff behavior and punctuality.
- (3) The bus operator canceling the service due to unavoidable reasons.
- (4) The baggage of the customer getting lost / stolen / damaged.
- (5) The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular
- (6) The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.
- (7) redBus will not be responsible for any sudden change in coaches, schedules, departure date & time, arrival date & time; loss or accident incurred while taking the
- 2. Customers are required to present the NRIC/Passport Number/Driving License and electronic receipt to the check-in counter at least 30 minutes before departure to obtain the boarding ticket(s). Failing to do so, passengers may not be allowed to board the bus. The company is not responsible for any loss of goods or property of the passengers and accident during the journey of your itinerary.

- 3. Luggage per passenger, should not exceed 15Kg. redBus is not liable for any losses/damages to the luggage.
- 4. Passenger should not possess any prohibited drugs or any illegal items. Passengers are solely responsible for such possession and the consequences thereafter.
- 5. In case a booking confirmation e-mail and SMS gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone number provided by the user, a ticket will be considered 'booked' as long as the ticket shows up on the booking confirmation page of redbus
- 6. Grievances and claims related to the bus journey should be reported to redBus support team within 10 days of your travel date.
- 7. In case of inter-country travel, the bus coach will wait at most 20 minutes at immigration checkpoint. Customers are required to make sure that they have all the documentation required for embarkation. In case you need assistance approach the  $\,$ bus captains. If passenger is not able to complete the embarkation process within expected time and the bus leaves, it is passenger responsibility to arrange own transport to the destination
- 8. Customers are responsible to make sure the selection on express bus/coach, traveling date, time and destination are correct before making payment. By making payment and booking tickets customers agree that they are the owners of the credit card or own the paypal account depending upon the mode of payment.
- 9. Booking information is electronically stored in our system and is subject to conditions of contract. redBus will make all possible attempts to provide 100% uninterrupted or error-free functions on the website and mobile apps. However, in no event shall redBus be liable to the customer for any damage, including, but not limited to, service interruptions, or any other circumstances beyond our reasonable control, any lost profits, lost savings or other incidental, consequential, punitive, or special damages arising out of the operation of or inability to operate this website or mobile apps.