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Or Toll Number :+60-327053799

Terminal Bas Ekspres Ukir Square Sungai Petani,
Sungai Petani > Putrajaya Sentral , Putrajaya

Booking Reference No : Z8R9C

redBus Ticket ID : MYUB962886639

Tuesday, October 21, 2025, 10:45

Terminal Ticket Number : JSE25100004027

TRIP DETAILS

Jasmine Express
Executive(2+1)

10:45 @ Jalan Kuala Ketil, Sungai Petani, 08000 Sungai Petani, Kedah, Malaysia
Departure Time

Phone

BOARDING/DROPPING

Terminal Bas Ekspres Ukir Square Sungai Petani
Boarding Point [View on map](#)

Putrajaya Sentral
Dropping Point

Jalan Kuala Ketil, Sungai Petani, 08000 Sungai Petani, Kedah, Malaysia
Boarding Address

Lebuh Perdana Barat, Presint 7, 62250 Putrajaya, Wilayah Persekutuan Putrajaya, Malaysia
Dropping Address

TRAVELLER DETAILS

Nur Izzati Nabeela
Age 28

05
Seat

JSE25100004027
Ticket No

CONTACT DETAILS

Email: izzatinabeela123@gmail.com

Mobile: 60197900125

Total Amount : MYR 51

Important Information

- Stated arrival time is estimation only, the exact arrival time will depend on the traffic condition and other external factors.
- You may be required to pay facilities charges at the terminal to generate the boarding pass



You have unlocked return trip redDeal.

You are eligible for min. **15% off** per seat on booking return trip from **Putrajaya Sentral, Putrajaya to Terminal Bas Ekspres Ukir Square Sungai Petani, Sungai Petani** with **Jasmine Express** for a maximum of **1 seat(s)**.

Offer applicable for any travel date after **21-Oct-2025**. Book your return trip by **5-Nov-2025** to get the offer.

This offer benefits will be rolled back if you cancel or reschedule your onward or return journey tickets.

If you happen to book multiple trips with this operator for **Terminal Bas Ekspres Ukir Square Sungai Petani, Sungai Petani to Putrajaya Sentral, Putrajaya** with return trip offer - you can avail them in the same sequence as you have unlocked them.

Return trip offer can only be availed with same Contact Details (phone no. and email id).

Terms and Conditions

1. redBus is only a bus ticket marketplace/agent and does not operate bus services on its own. It merely connects users with bus operators.

redBus' responsibilities include:

- (1) Issuing a valid ticket/voucher (a ticket/voucher that will be accepted by the bus operator)

Cancellation time	Cancellation charges
Before 18th Oct 10:45 AM	MYR 15.3 (30%)
After 18th Oct 10:45 AM & Before 19th Oct 10:45 AM	MYR 30.6 (60%)
After 19th Oct 10:45 AM & Before 20th Oct 10:45 AM	MYR 35.7 (70%)
After 20th Oct 10:45 AM & Before 21st Oct 07:45 AM	MYR 40.8 (80%)
After 21st Oct 07:45 AM & Before 21st Oct 10:45 AM	MYR 45.9 (90%)

- (4) **Note** : Partial cancellation is not allowed for this Ticket

redBus' responsibilities do NOT include:

- (1) The bus operator's bus not departing / reaching on time
 - (2) Maintaining the quality of buses, staff behavior and punctuality.
 - (3) The bus operator canceling the service due to unavoidable reasons.
 - (4) The baggage of the customer getting lost / stolen / damaged.
 - (5) The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
 - (6) The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.
 - (7) redBus will not be responsible for any sudden change in coaches, schedules, departure date & time, arrival date & time; loss or accident incurred while taking the coach
2. Customers are required to present the NRIC/Passport Number/Driving License and electronic receipt to the check-in counter at least 30 minutes before departure to obtain the boarding ticket(s). Failing to do so, passengers may not be allowed to board the bus. The company is not responsible for any loss of goods or property of the passengers and accident during the journey of your itinerary.

3. Luggage per passenger, should not exceed 15Kg. redBus is not liable for any losses/damages to the luggage.
4. Passenger should not possess any prohibited drugs or any illegal items. Passengers are solely responsible for such possession and the consequences thereafter.
5. In case a booking confirmation e-mail and SMS gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone number provided by the user, a ticket will be considered 'booked' as long as the ticket shows up on the booking confirmation page of redbus
6. Grievances and claims related to the bus journey should be reported to redBus support team within 10 days of your travel date.
7. In case of inter-country travel, the bus coach will wait at most 20 minutes at immigration checkpoint. Customers are required to make sure that they have all the documentation required for embarkation. In case you need assistance approach the bus captains. If passenger is not able to complete the embarkation process within expected time and the bus leaves, it is passenger responsibility to arrange own transport to the destination
8. Customers are responsible to make sure the selection on express bus/coach, traveling date, time and destination are correct before making payment. By making payment and booking tickets customers agree that they are the owners of the credit card or own the paypal account depending upon the mode of payment.
9. Booking information is electronically stored in our system and is subject to conditions of contract. redBus will make all possible attempts to provide 100% uninterrupted or error-free functions on the website and mobile apps. However, in no event shall redBus be liable to the customer for any damage, including, but not limited to, service interruptions, or any other circumstances beyond our reasonable control, any lost profits, lost savings or other incidental, consequential, punitive, or special damages arising out of the operation of or inability to operate this website or mobile apps.
10. **Mandatory Seat-Belt Policy:** As per regulatory requirements, all passengers are required to fasten their seat belts for the entire duration of the journey on any bus equipped with them. Failure to comply may result in a fine of up to RM300, issued by the authorities.
11. **Journey Rest Stops:** For journeys exceeding 4 hours in duration, the bus will make one scheduled rest stop of approximately 30-45 minutes. The exact timing and duration are at the discretion of the bus operator.
12. **Intermediate Boarding & Dropping Points:** The duration for stops at intermediate locations will be brief:
Drop-off: Up to 5 minutes.
Pick-up: Approximately 5-10 minutes.